Gmail

Aaron Abrams <apa9790@gmail.com>

[Moose Knuckles Customer Service/Service client] Re: I would like to cancel my order #3002290116 if pos...

Moose Knuckles Customer Service <customerservice@mooseknucklescanada.com> Tue, Dec 24, 2024 at 6:29 PM
Reply-To: Moose Knuckles Customer Service <customerservice@mooseknucklescanada.com>
To: AARON ABRAMS <apa9790@gmail.com>

Please reply above this line / Répondez au-dessus de cette ligne

Moose Knuckles

+1(855) 934-4955 Canada Sans Frais/Toll Free
+1(855) 934-4902 US Sans Frais/Toll Free
+44 808 501 5306 UK Sans Frais/Toll Free
+1(450) 977-1959 International
customerservice@mooseknucklescanada.com

Your request (#286327) has been updated. To add additional comments, reply to this email.

Votre demande (n° 286327) a été mise à jour. Pour ajouter des commentaires supplémentaires, répondez à ce courriel.

Lea (Moose Knuckles Customer Service/Service client)
Dec 24, 2024, 19:29 EST

Hello Aaron,

Thank you for contacting Moose Knuckles customer service.

Unfortunately, we are unable to cancel orders once they have been placed on our website. However, you can process a return once the item has been delivered.

If you have any other questions or concerns, please feel free to reach out.

Best Regards,
Lea

AARON ABRAMS
Dec 24, 2024, 17:08 EST

I would like to cancel my order #3002290116 if possible please. I want to order a different jacket but don't want to place another order and be unable to get a cash refund on this one.

Submitted from: https://www.mooseknucklescanada.com/us-en/e/contact-us

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You have been sent this message because you recently opened a help request with the Moose Knuckles Canada customer support department.Please allow 1 - 2 business days for a response to your Inquiry.Thank-you for your understanding and patience.

Ce message vous a été envoyé car vous avez récemment ouvert une demande d'aide auprès du service client de Moose Knuckles Canada. Merci pour votre compréhension et votre patience.

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